Tsukuba Economics Working Papers No. 2021-002

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by

Hisahiro Naito

Askar Ismailov

Albert Benson Kimaro

March 2021

UNIVERSITY OF TSUKUBA Program in Economic and Public Policy 1-1-1 Tennodai Tsukuba, Ibaraki 305-8571 JAPAN

The Effect of Mobile Money on Borrowing and Saving: Evidence from Tanzania*

Hisahiro Naito^{a,1}, Askar Ismailov^{b,2}, Albert Benson Kimaro^{c,3,*}

^aUniversity of Tsukuba, Japan ^bCentral Bank of Uzbekistan, Uzbekistan and University of Tsukuba, Japan ^cMinistry of Finance, Tanzania and University of Tsukuba, Japan

Abstract

This study examines the effect of the use of mobile money services on borrowing and saving using data from Tanzania. We estimate the causal effect of the use of mobile money on borrowing, saving, and receiving remittances by applying a two-stage least squares estimation using the shortest distance to the border of the areas with multiple mobile networks, which is a proxy for accessibility to a mobile network, as an instrumental variable, while controlling for distance to financial institutions, population density of the residence, night light luminosity, and other important covariates. We find that when a household experiences a negative shock, mobile money non-users increase borrowing, while mobile money users do not. Further, the use of mobile money increases the probability of saving in mobile money savings accounts and receiving remittances, while it decreases the probability of saving in the shortext. On the other hand, we find that the effect of the use of mobile money on receiving remittances is the same for those who experience a negative shock and those who do not. These results indicate that the use of mobile money increases the receipt of remittances regardless of negative shocks and changes the saving portfolio, allowing a household to prepare for negative shocks. Hence, a household that uses mobile money does not need to increase borrowing in the face of a negative shock. Consistent with this interpretation, we find that experiencing a negative shock does not decrease the livelihood of mobile money users, while it does reduce that of non-users.

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Keywords: Mobile Money, Saving, Borrowing, Remittance, Financial Behavior, Portfolio Choice

1. Introduction

In many sub-Saharan African countries, a substantial percentage of households do not use banks. Lacking a formal bank account makes it difficult for households to save safely and pre-

*Corresponding author

Email addresses: naito@dpipe.tsukuba.ac.jp (Hisahiro Naito), asqar.ismailov@gmail.com (Askar Ismailov), albenson10@gmail.com (Albert Benson Kimaro) pare for potential future negative shocks. However, recent technological developments have started to change the financial access of non-bank users due to the development of mobile money technology. Mobile money allows the holder of a SIM card of a mobile phone to transfer money to another holder with a different SIM card.⁴ In addition, mobile money operators often offer a savings account in which customers can save with a reasonable interest rate by depositing money with the nearest mobile money agent.⁵

According to a financial inclusion survey by the World Bank (World Bank, 2014), only 55, 19, and 17 percent of adults have a bank account in Kenya, Tanzania, and Zimbabwe, respectively, whereas 58, 32, and 32 percent of adults already have mobile money accounts. Mobile money has also proliferated at an accelerated rate. In Tanzania, mobile money was officially introduced in 2008. In 2009, the user rate of mobile money was just 1.1 percent; however, this rose to 32 percent in 2013 and

^{*}This research was conducted while A.I. and A.K. were affiliated with the University of Tsukuba. H.N. conceptualized the research, designed the research, cleaned the data, analyzed the data, wrote the draft and wrote the paper. A.I. collected the data, cleaned the data, analyzed the data and participated in editing. A.K. helped collect the data. H.N. is responsible for any remain- 15 ing errors. A.I. appreciates the financial support from the Asian Development Bank Japan Study Program, A.K. appreciates the financial support from the Joint Japan World Bank Graduate Scholarship, and H.N. appreciates the financial support from the research fund of the University of Tsukuba. The opinions expressed in this paper do not represent those of the Asian Development Bank, the Japanese government, the World Bank, or any organizations with 20 which A.I., A.K., and H.N. are affiliated. The authors appreciate the comments from Suanna Oh, Mari Minowa, Yuko Nakano, and Zeng Fei Yu as well as the conference participants of the Western Economic Association International (2021) and anonymous referees. The Supplemental Information of this paper is available at https://github.com/hisahironaito/Mobile_ money_saving_borrowing.

¹Address: 6 1-1-1 Tennodai University of Tsukuba, Tsukuba City, Ibaraki Prefecture Japan, Postal Code 305-8571

²Address: 6 Islom Karimov Street, Tashkent, Uzbekistan Postal code: 100001

³Address: 41101 Uhuru Street, PO Box 201 Dodoma, Tanzania

⁴A mobile money account is attached to a mobile phone SIM card, not the mobile phone itself. In developing countries, each individual often owns a SIM card, but shares a mobile phone with others, especially in rural areas. Hence, even in such cases, it is possible for each individual to hold his or her own mobile money account as long as he or she owns a SIM card.

⁵The cost of the equipment needed to become a mobile money agent is much lower than the cost of setting up a bank branch or ATM. One needs only a personal computer and mobile network access to become a mobile money agent. In sub-Saharan countries, owners of small grocery shops often become mobile money agents. This implies that mobile money agents are more available than bank branches and ATMs.

55.8 percent in 2017. The function of mobile money has also expanded. For example, 51 percent of adult household heads in ⁸⁰ Tanzania have saved in the past 12 months, one-third of which have saved in a mobile money savings account (see also Table 2 in Section 3).

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Given this high speed market penetration and the expanding function of mobile money, a natural question is to what degree ⁸⁵ mobile money affects the borrowing and saving of households.

- In developing countries, the lack of access to a safe method of saving can lead to insufficient saving. Insufficient saving and insufficient credit access in the face of negative shocks make it difficult for a household to buffer negative shocks. Hence, ⁹⁰ the availability of safe saving methods through mobile money might make it easier to smooth consumption.
- Theoretically, there are several channels through which the use of mobile money affects borrowing. First, when a household lacks access to a formal financial institution, the availabil- 95 ity of borrowing from a mobile money operator might increase
- ⁴⁰ borrowing (new source effect) when it experiences a negative shock. Second, on the contrary, if a household already has access to borrowing from a formal financial institution, the use of mobile money allows it to switch the source of that borrowing¹⁰⁰ to a mobile money operator (substitution effect). This, however,
- ⁴⁵ would not affect the probability of borrowing. Third, having a mobile money account makes it easy for a household to borrow from relatives or friends in the face of negative shocks because of the low transfer fee, which increases borrowing (connection₁₀₅ effect). Fourth, the presence of low-cost money transfers might
- increase the possibility of households forming mutual insurance groups (Jack and Suri, 2014) (insurance effect). This insurance effect is likely to lower the need for borrowing, although it will increase remittances (Ratha et al., 2003; Yang and Choi, 2007).110 Fifth, a mobile money user can receive more remittances be-
- ⁵⁵ cause of the low cost of transferring money for altruistic reasons (Agarwal and Horowitz, 2002; Vanwey, 2004). Hence, when a household can receive more remittances, the need for borrowing falls (income effect). Finally, mobile money can allow households to save in a safe and liquid way, thereby preparing
 ⁶⁰ them for negative shocks and thus decreasing demand for borrowing.

Regarding saving behavior, similar arguments hold. The new source effect will increase saving. The substitution effect will not change the total amount of saving but the composition of different saving methods will. The insurance effect will decrease the need for saving. The income effect is likely to increase saving. Thus, from these theoretical points, it is not clear whether the use of mobile money will increase or decrease borrowing and saving.

⁷⁵ shock, non-users of mobile money increase borrowing, while mobile money users do not. We also find that the use of mobile money affects the composition of saving methods. In particular, the use of mobile money decreases the probability of saving using less liquid saving methods such as saving through livestock, churches, and communities, while the use of mobile money increases saving in a mobile money account. In addition, we find that the use of mobile money increases the probability of receiving remittances, regardless of experiencing a negative shock. This evidence suggests that the use of mobile money helps households prepare for future negative shocks through a change of saving portfolio; hence, users of mobile money do not need to borrow when they experience such shocks. Consistent with this interpretation, we find that a negative shock does not decrease the livelihood of mobile money users, whereas it does reduce that of non-users.

Our study is related to several strands of the literature. Given the rapid increase in mobile money usage, researchers have started to examine its effect on the economy (Aker et al., 2016; Muralidharan et al., 2016; Asongu and Asongu, 2018; Asongu, 2018; Okello Candiya Bongomin et al., 2018; Okello Candiya Bongomin and Munene, 2021; Blumenstock et al., 2015; Dupas and Robinson, 2013a; Jack and Suri, 2014; Munyegera and Matsumoto, 2016; Blumenstock et al., 2016; Riley, 2018; Gosavi, 2018; Suri and Jack, 2016; Abiona and Koppensteiner, 2020; Riley, 2020).⁶ To the best of our knowledge, however, no study focuses solely on the effect of mobile money on household saving, saving methods, and borrowing.

Second, several studies examine the effect of having a bank account on financial behavior. Burgess and Pande (2005) find that the state-led bank expansion in rural India has reduced poverty. Bruhn and Love (2009) analyze the expansion of a Mexican bank that offered both saving and credit products. They estimate that the new bank opening led to 7 percent higher income for both men and women. Dupas and Robinson (2013b) show that providing a safe place to save increases health-related saving by 60 percent in Kenya. Agarwal et al. (2017) analyze

⁷⁰ In this study, we examine the effect of the use of mobile money on financial behavior (borrowing and saving) and show that the use of mobile money mitigates the effect of experiencing negative shocks on households' borrowing. More specifically, we find that when a household experiences a negative

⁶Aker et al. (2016) and Muralidharan et al. (2016) analyze the role of the secure payment method in Niger and India, respectively. Asongu and Asongu (2018) examine the effect of mobile money usage on economic development. Asongu (2018) analyze the determinants of mobile money penetration in African countries. Okello Candiya Bongomin et al. (2018) and Okello Candiya Bongomin and Munene (2021) examine the role of the social context for the adoption of mobile money. Blumenstock et al. (2015) conduct a randomized experiment to test the effectiveness of using mobile money to pay salaries. Dupas and Robinson (2013a) analyze the role of mobile money as a secure way to deposit daily cash in microenterprises in Kenya. Jack and Suri (2014) theoretically show that the development of mobile money decreases the transaction cost of risk sharing and increases the means to absorb a negative income shock on a household through an increase in remittances. Additionally, the authors empirically demonstrate that, in Kenya, a household that uses mobile money does not decrease consumption when faced with a negative income shock. Munyegera and Matsumoto (2016) show that, in Uganda, a mobile money user receives remittances more frequently and has higher real per capita consumption than a non-user. Blumenstock et al. (2016) and Riley (2018) analyze whether mobile money is useful to smooth consumption for households that experience negative shocks. Gosavi (2018) studies the effect of the usage of mobile money for firms' financing. Suri and Jack (2016) analyze the long-run effect of the use of mobile money and find that 2 percent of Kenyan households have moved out of poverty since its availability in the country because of increases in saving and financial resilience. Abiona and Koppensteiner (2020) analyzes the effect of the use of mobile money on education expenditure in Tanzania. Riley (2020) finds, using field experiments, that disbursing loans through a mobile money account to female business borrowers has a more significant effect on profit than disbursing loans in cash.

the effect of a large financial inclusion program in India and find that the region exposed to the program now lends more to borrowers. Dupas et al. (2018) analyze the effect of having a bank

- account on saving using field randomization in three countries, Uganda, Malawi, and Chile. They find no discernible intentionto-treat effects on savings, but a large treatment-on-the-treated effect due to the low take-up rate.
- To study the effect of the use of mobile money on financial¹⁸⁵ behavior, several considerations are needed. First, using mobile money is a choice variable. A financially distressed household might set up a mobile money account. This would introduce endogeneity bias. Second, an important variable that is not among the control variables, which might affect the financial decision,¹⁷⁰
- ¹²⁵ could be correlated with mobile money usage. This would lead to omitted variable bias. To treat those problems, in this study, we apply two-stage least squares (2SLS) estimation and use information on accessibility to G2 mobile networks as an instrumental variable.
- To measure accessibility to mobile networks, we first map the areas covered by the mobile networks of Vodacom Tanzania and Tigo Mobile, whose market shares for mobile money are 54 percent and 29 percent, respectively. Then, we extract the intersection of the areas covered by the networks of both mobile¹⁸⁰
- ¹³⁵ money operators and calculate the shortest distance from each household's location to the areas covered by both mobile phone companies using GPS information on each household location. To make the sample relatively homogeneous, we restrict it to households who live within 10 km of the border of the area with¹⁸⁵
- ¹⁴⁰ multiple mobile networks regardless of whether they live inside or outside the network area. We assume that if a household is within the areas covered by multiple mobile networks, such a household has a better chance of accessing a mobile network.⁷ We use this shortest distance as the instrumental variable while¹⁹⁰
- ¹⁴⁵ controlling for many covariates such as the distance to different types of financial institutions, night light luminosity, population density, district fixed effects, income sources, and demographic characteristics. Including such control variables implies that we are not comparing urban residents with rural residents. ¹⁹⁵
- The remainder of this paper is organized as follows. In Section S1 of the Supplemental Information, we explain the institutional background of Tanzania. Section 2 explains our main model and identification strategy. Section 3 describes the data and how we code each variable. Section 4 shows the main re-200 gression results. Section 5 and Section S5 of the Supplemen-
- tal Information discuss the results of a variety of robustness checks. Section 6 summarizes the results and Section 7 concludes.

2. Estimation Model

2.1. Identification Strategy

We consider the following model based on previous studies²¹⁰ (Jack and Suri, 2014; Munyegera and Matsumoto, 2016):

$$y_i = \beta_0 + \beta_1 \text{Mobile}_i + \beta_2 \text{Negative}_i + \beta_3 \text{Mobile}_i \times \text{Negative}_i + \gamma x_i + \epsilon_{1i}$$
(1)

where y_i is the outcome variable such as the borrowing, saving, or receiving remittances dummy. If a household borrowed (saved) in the past 12 months, these dummies are equal to one and zero otherwise. For the receiving remittances dummy, if a household received a remittance in the past 12 months, it is equal to one and zero otherwise. Mobile_i is a dummy variable equal to one if household *i* uses mobile money. Negative, is a dummy variable indicating whether a household experienced at least one negative shock in the past 12 months. x_i is a vector of the control variables. The parameters of interest are $(\beta_1, \beta_2, \beta_3)$. β_1 shows the extent to which the use of mobile money affects saving, borrowing, or receiving remittances for those who did not experience a negative shock in the past 12 months. β_2 shows the extent to which experiencing at least one negative shock affects saving, borrowing, or receiving remittances in the past 12 months for those who do not use mobile money. β_3 shows the extent to which experiencing at least one negative shock affects saving, borrowing, or receiving remittances differently for a household that uses mobile money compared with a household that does not.

When we use ordinary least squares (OLS) estimation to estimate equation (1), the estimated coefficient of $(\beta_1, \beta_2, \beta_3)$ would be inconsistent for several reasons. First, having a mobile money account is a choice variable. In other words, a household wishing to save might decide to open such an account. In this case, the mobile money dummy and error term ϵ_{1i} would be positively correlated, and estimating (1) using OLS would thus generate upward bias.

Second, a household that uses mobile money may differ from a household that does not in terms of other characteristics. When some of the households' characteristics that influence saving behavior and mobile money are not observed, estimating (1) using OLS would generate an inconsistent estimate of β_1 .

To solve the endogeneity bias and omitted variable bias resulting from applying OLS to (1), we use 2SLS estimation. For the instrumental variable, we use the shortest distance from each household's location to the areas in which multiple mobile networks are available while controlling for the distance to all types of financial institutions, sources of income, demographic characteristics, and average economic activity indices at the household location measured by night light luminosity, the built-up rate, and population density. The basic idea of using this distance as the instrumental variable is that if a household's connection to a mobile network is better, it has more incentive to use mobile money because using a mobile money service requires a good connection to a mobile network.

As in many developed countries, the area classified as being able to connect to a mobile network by each operator does not imply that a customer within this area can always connect his or her mobile phone to that network and that a customer outside this area cannot. Instead, mobile phone operators theoretically

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⁷If a household is located inside the intersection, we assign a negative value to the distance.

- calculate the strength of the radio of the mobile network and then the probability that a household can connect to the mobile network. Then, a mobile phone operator draws a threshold line to determine whether a household can access the mobile network with a reasonable probability. Thus, the shortest distance
- ²²⁰ from the border of the areas covered by two mobile network²⁴⁰ operators is likely to be a good proxy of accessibility to a mobile network. If a household's location is far outside the area in which multiple mobile networks are available, it is likely that the network connection is unstable or weak. When a household
- cannot connect his or her mobile phone to the mobile network²⁴⁵ easily, then he or she is unlikely to use mobile money; in contrast, a household that can access the mobile network easily is more likely to use mobile money.

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Figure 1 shows the relationship between the shortest distance to the areas in which multiple networks are available and usage²⁵⁰ rate of mobile money. To make this figure clearer, we restrict the sample to households whose shortest distance to the border of the multiple network areas is less than 20 km. Figure 1 shows a clear relationship between the shortest distance to the border

of the areas in which multiple mobile networks are available²⁵⁵ and mobile money usage rate. This is consistent with our hypothesis that a household located within an area with multiple mobile networks, or close to such an area, has a stronger network connection and is thus more likely to use mobile money.

Figure 1: The First-Stage Relationship of 2SLS.

The Shortest Distance to the Border of Multiple Network Areas



and Mobile Money Usage Rate

Notes: The multiple mobile network area is the area in which the networks of both Vodacom Tanzania and Tigo Mobile are accessible. The mobile money use rate is the proportion of house-holds that use mobile money. For each 0.5 km, the average mobile money use rate is calculated. The reference vertical lines are shown at the point where the distance is equal to -10 km or 10 km. The above graph shows that when the distance is within [-10,10], the relationship between the distance and average mobile money use rate is almost on the same line. The estimated coefficient of the slope of the fitted line is -0.0188 and the robust standard error is 0.0003599. R^2 =0.75. For the estimation of the fitted line above, all the observations within [-20,20] are used.

Therefore, as the first stage, we estimate the following equa-

tion:

$$Mobile_{i} = \alpha_{0} + \alpha_{1}Distance_{i} + \alpha_{2}Negative_{i} + \alpha_{3}Distance_{i} \times Negative_{i} + \alpha_{3}x_{i} + \epsilon_{2i}$$
(2)

where $Distance_i$ is the shortest distance for each household to the areas in which multiple mobile networks are available. x_i is a vector of the control variables. As x_i , we include the characteristics of respondents, household characteristics such as the education level of the head of the household, age and gender of the household head, household size, and income source as well as the geographical variables such as the region dummy (30 region dummies). To control for urbanicity, we use the average night light luminosity in 2007 and the average built-up rate in 2010 within a 5 km radius of each household's location using satellite imagery data (Wang et al., 2019; NOAA National Geophysical Data Center, 2019). To prevent endogeneity, namely, that mobile money affects economic activity and thus night light luminosity, we use the night light luminosity data from 2007, the year before mobile money was introduced in Tanzania. We also calculate the population density within a 5 km radius of each household's location using the population density map with a 1 km resolution and include it as a control variable (Center for International Earth Science Information Network - CIESIN - Columbia University, 2016). Further, we calculate the shortest distance to commercial banks, community banks, and microfinance institutions using the GPS information of those financial institutions and GPS information on household location and include them as control variables. Additionally, x_i includes the mobile phone ownership dummy following the specification used in Jack and Suri (2014) and Munyegera and Matsumoto (2016).⁸ In the robustness checks, we also include the district dummy (170 district dummies), the transportation equipment ownership dummy, and its interaction with distance to financial institutions as control variables.⁹ Figure S1 in the Supplemental Information shows the first-stage relationship between the distance to the area with multiple mobile networks and use of mobile money after controlling for the effect of the control variables. It shows that even after controlling for the effect of the control variables, there is a clear relationship between this distance and the use of mobile money.

Figure 1 shows that for the outside sample [-10, 10], the variance in the mobile money usage rate becomes large because of the relatively small sample of households.¹⁰ Thus, we restrict the sample to households whose distance to the areas covered

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⁸Although the mobile phone ownership dummy is included as a control variable in previous studies of the effect of the use of mobile money on consumption (Jack and Suri, 2014; Munyegera and Matsumoto, 2016), we recognize that this dummy is also an endogenous variable; hence, including it as a control variable would introduce bias into the estimated coefficient of β_1 even when mobile money use is instrumented. We discuss the effect of including the mobile phone ownership dummy on the estimation of β_1 in S5.2 of the Supplemental Information.

⁹We include the ownership of transportation equipment and its interaction with distance to financial institutions to control for time distance to financial institutions. We do not include those variables in the base specification because of the potential endogeneity of transportation equipment.

¹⁰When we restrict the sample to households whose distance to the multiple

by multiple mobile networks is in [-10, 10]. This restriction is₃₃₀ likely to guarantee that these sample households are homogeneous. To examine the robustness of our results, we also use the sample where the distance to the area with multiple mobile networks is within 7.5 km and within 15 km. Our robustness checks show that our estimates are robust to those two subsamples.¹¹

At this point, we must emphasize that our instrument is not the distance from the city center and that we are not comparing urban residents with rural residents. First, the border of the area where multiple mobile networks are available is far from the center, and we restrict the sample to households that live within 10 km (inside or outside the network area) of the border of the area with multiple network access. Second, we control for the distance from all types of financial institutions. Third, to control for the possibility that different locations have different levels of economic activity, we include night light luminosity in 2007 and the built-up rate in 2010, which were originally created using satellite images, as control variables. Fourth, we in-

clude population density, which was created using census data with detailed administration information, at each location as a control variable. Fifth, we include information on income source (nine categories) such as farming and formal employment as control variables. Including all those control variables is likely to ensure that we are comparing similar households

³⁰⁵ whose distance to the border of the area with multiple mobile networks is different. In addition, we check the stability of the estimated coefficients of the main variables by adding the control variables gradually. The stability of the estimated coefficient suggests that the error term is not likely to be correlated with those control variables, implying that the omitted variable

effect is small.

3. Dataset and Summary Statistics

Dataset

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We use the nationally representative survey of FinScope Tanzania in 2017. See S4 of the Supplemental Information for a detailed explanation of this dataset. The FinScope Tanzania 2017³³ dataset provides detailed information on financial behavior such as borrowing, saving, and receiving remittances. It also has information on GPS location as well as the demographic charac-

teristics of the surveyed households. In our analysis, we restrict the sample to households in which the head of the household³⁴⁰ was the respondent to the interview.

Regarding saving behavior, the survey asked about the use of different saving methods in the past 12 months, such as saving in livestock, saving in cash at home, saving in banks, and saving $_{345}$

in saving groups. We divide saving groups into those that use³⁴ mobile money technology to collect money from members and those that do not. For each saving method, we create a dummy variable equal to one if the household saved using that method

mobile network area is in [-20, -10] or [10, 20], we have only 270 households, while the number of households whose distance is in [-10, 10] is 4127.

in the past 12 months and zero otherwise. Similarly, the survey asked about different sources of borrowing such as banks, microfinance institutions, friends and relatives, and saving groups. We also create a dummy variable for each source of borrowing.

Tabla	1	Summony	Statistics
Table	1.	Summary	Staustics

Variables	Mean	Std. Dev.
Mobile Money and Network		
Mobile Money Use Dummy	0.58	0.49
Mobile Phone Ownership	0.71	0.45
Living in a Multiple Networks Area	0.75	0.44
Distance from the Multiple	-1.60	3.79
Networks Area (km)		
Demographic Characteristics		
Households' Size	4.03	2.42
Age of the Household Head	39.76	12.08
Household Head being Male	0.63	0.48
Negative Shock Dummy	0.584	0.493
Population Density and Distance		
Population Density	0.0189	0.0768
Night Light Luminosity	5586	22350
Distance to the Nearest	24.2	22.3
Commercial Bank (km)		
Distance to the Nearest	170.5	122.8
Community Bank (km)		
Distance to the Nearest	39.8	39.4
Microfinance Institution (km)		

Notes: The sample is restricted to households in which the respondent of the interview is the head of the household in FinScope Tanzania and in which the age of the head is 15 to 65 years and whose absolute value of the distance to the border of the areas covered by multiple mobile networks is less than or equal to 10 km. This distance variable is coded as a negative value if a household lives inside the areas covered by multiple mobile networks. N=4127.

Regarding the difficulty paying regular expenses, the responses are categorized into five groups: always struggle to pay unexpected expenses, very often struggle, sometimes struggle, rarely struggle, and never struggle. Based on this information, we create a difficulty paying regular expenses dummy and set it equal to one if a household chooses the first two choices and zero otherwise.

Regarding negative shocks, the survey asked about several types of negative shocks in the past 12 months: having unforeseen large expenses, experiencing an unforeseen drop in the price of the output, and experiencing an unforeseen drop in the volume of the output. We code the negative shock dummy equal to one if a household experiences at least one of the above negative shocks.¹²

¹¹For this robustness check, see S5.4 in the Supplemental Information.

¹²The survey additionally asks whether a household received less money than expected. However, since this question might include cases where a household received less remittances than expected and since we are also interested in the effect of intrinsic negative shocks on the receipt of remittances, we do not include this case in the category of negative shocks.

Figure 2: Locations of the Households and Financial Institution and the Areas Where Vodacom and Tigo Mobile are Accessible in Tanzania



Areas with Multiple Mobile Networks and Location of the Households (a) Locations of the Households and Financial Institution Notes: The green circles in (a) show the locations of the households surveyed in the FinScope dataset. The blue areas show the areas where the networks of both Vodacom and Tigo Mobile are accessible. The green circles in (b) show the locations of the households surveyed in the FinScope dataset. The red circle shows the location of the financial institution.

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The shortest distance to the areas covered by multiple mobile networks is calculated as follows. First, we choose two of the largest mobile money operators in Tanzania, Vodacom and Tigo Mobile, whose market shares are 54 percent and 29 percent, respectively. Then, we overlay their 2G mobile network availability maps using ArcGIS and extract their intersection.³⁸⁰ Using GPS information on each household's location, we cal-

³⁵⁵ culate the shortest distance to the border of the intersection of the networks. We use a negative value if a household is located inside the intersection (Figure 2(a)).

For each financial institution (commercial banks, community banks, and microfinance institutions), the Financial Sector³⁸⁵ Deepening Trust has surveyed financial sectors and published a GIS map of all the branches of commercial banks, saving cooperatives, microfinance institutions, and postal offices in Tan-

³⁶⁵ to the nearest bank branch, community bank branch, and mi-³⁹⁰ crofinance institution office using the Financial Access Maps Dataset (Figure 2(b)).

Summary Statistics

Tables 1 and 2 provide the summary statistics of the main variables. In total, 58 percent of the heads of the households use the³⁹⁵ mobile money service, while 71 percent own a mobile phone. For each household, we measure the shortest distance to the border of the area in which multiple mobile networks (Vodacom and Tigo Mobile) are available. This distance becomes negative when a household lives within such an area. The mean⁴⁰⁰

of the shortest distance to the areas with a multiple mobile net-

work is -1.6 km. The share of households that live in an area in which multiple mobile networks are available is 75 percent.

Table 2 shows the summary statistics of the variables of financial activity in the past 12 months. About 50 percent of households did not save at all in the past 12 months and 43 percent borrowed. Almost half (49 percent) of households received remittances.

Regarding formal saving, 19 percent of households saved using a mobile money account and 10 percent saved in a bank. Thus, among those who saved, more than one-third of households saved in mobile money savings accounts.

Regarding informal saving, 21.3 percent of households saved in cash, 4 percent saved in saving groups that use mobile money technology to collect money from members, and 12.8 percent saved in saving groups that do not use mobile money technology. 4.9 percent saved in livestock and other real assets.

Among those who borrowed, more than 90 percent of households borrowed from informal sources such as friends, relatives, and saving groups. Specifically, 33 percent borrowed from friends and relatives in the past 12 months, 12.6 percent borrowed from saving groups that do not use mobile money technology, and 4 percent borrowed money from saving groups that use mobile money technology. Only 2.5 and 1.5 percent of households borrowed from banks and mobile money operators, respectively.

in the Past 12 Months							
Variables	Mean	Std. Dev.					
Saved, Borrowed, and Received F	Remittance	s					
Saved in the past 12 months	0.511	0.500					
Borrowed in the past 12 months	0.489	0.500					
Received Remittances	0.434	0.496					
in the past 12 months							
Frequency of Receiving	14.86	57.52					
Remittances in the past 12month							
Saving Methods							
Saved in Mobile	0 190	0 393					
Money Account	0.170	0.575					
Saved in Bank	0 100	0 300					
Saved in SACCO	0.012	0.108					
Saved in Microfinance	0.008	0.088					
Institution	0.000	0.000					
Saved in Saving Group	0.040	0.197					
with MM technology							
Saved in Saving Group	0.128	0.334					
without MM technology							
Saved in Cash	0.213	0.409					
Saved in Relatives,	0.045	0.206					
Church, or Communities							
Saved in Livestock	0.049	0.216					
and other Real Assets							
Borrowing Methods							
Borrowed from Mobile	0.025	0 155					
Money Operator	0.025	0.155					
Borrowed from Bank	0.015	0.123					
Borrowed from SACCO	0.015	0.123					
Borrowed from	0.009	0.093					
Microfinance Institution	0.012	0.109					
Reproved from Saving Group	0.020	0 104					
with MM technology	0.039	0.194					
Rorrowed from Saving Group	0 126	0 222					
without MM technology	0.120	0.552					
Borrowed from	0 222	0 471					
Bolitives and Friends	0.555	0.471					
Relatives and Phends							

Table 2. Summary Statistics of Financial Behaviorin the Past 12 Months

Notes: The same notes as Table 1 apply. All the variables are dummy variables. SACCOS denotes the Saving and Credit Cooperative Society. Saving Group with MM technology denotes a saving group that uses mobile money to collect money from members. Each variable is equal to one if the condition applies. N=4127.

4. Results

4.1. Effect on Borrowing

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In Table 4 and Table 5, we estimate the effect of using mobile money and experiencing a negative shock on borrowing. The dependent variable is the borrowing dummy, which is equal to one if a household borrowed in the past 12 months and zero otherwise. The main explanatory variables are the use of mobile

money dummy and negative shock dummy. The use of mobile money dummy is equal to one if the head of the household uses mobile money and zero otherwise. The negative shock dummies are coded one if a household experienced at least one negative shock in the past 12 months and zero otherwise. The sample is restricted to the head of the household. To control for the types of jobs of each household head, we include the income source dummy (nine categories) of each household in all the specifications. In Column (2), to control for the economic activity at each household's location, we include population density in 2015 and average night light luminosity in 2007 at the household's location. In addition, in Column (3), we include the region dummy (30 region dummies). In Column (4), we add the demographic characteristics as control variables, such as the education level, age, and gender of the head of the household as well as household size. In Column (5), we include the distance to commercial banks, community banks, and microfinance institutions.

Table 3 shows the OLS estimation results. Table 4 shows the estimation results of the first stage of the 2SLS estimation. In Table 4, the dependent variable is the mobile money use dummy and the excluded instrumental variable is the shortest distance to the areas in which multiple mobile networks are available. The estimated coefficients of the instrumental variable are highly statistically significant and stable. Column (1) of Panel A of Table 4 shows that if a household is located 10 km away from the border of the areas covered by multiple mobile networks, the probability of using mobile money decreases by 15 percentage points.¹³ Column (5) shows that after controlling for all the control variables, this probability changes to 9 percentage points. The Kleibergen–Paap Rank Wald statistics, which are the heteroscedasticity robust version of the F-test of the weak instrument, are greater than 10.

Table 5 shows the second-stage results of the 2SLS estimation. Panel A of Table 5 shows the effect of the use of mobile money when we do not include the variable of experiencing a negative shock as a control variable. In contrast to the corresponding OLS estimation in Panel A of Table 3, the estimated coefficient of the use of mobile money dummy on the borrowing dummy variable is small, has the opposite sign, and is statistically insignificant. The sizes of the estimated coefficients are also economically insignificant. In Column (5), the estimated coefficient is -0.0138. Panel B controls for experiencing a negative shock. The estimated coefficients of the use of mobile money in Panel B of Table 5 are still small, negative, and statistically insignificant. Thus, the difference in the estimated coefficient of the use of mobile money between the OLS estimation and 2SLS estimation means that the OLS estimation of the use of mobile money on the borrowing dummy variable is upward biased, suggesting that households that use mobile money are those who need to borrow. In contrast, the estimated coefficients of experiencing a negative shock are statistically and economically significant, positive, and stable in the 2SLS

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¹³To be able to compare the effect of distance on using mobile money graphically, we consider a thought experiment of increasing distance by 10 km instead of 1 km.

		2	5	υ				
Dependent Variable	Borrowing Dummy							
	(1)	(2)	(3)	(4)	(5)			
Panel A								
Use of Mobile Money Dummy	0.134***	0.132***	0.141***	0.110***	0.111***			
	(0.0174)	(0.0176)	(0.0179)	(0.0186)	(0.0187)			
R-squared	0.041	0.041	0.041	0.055	0.056			
Panel B								
Use of Mobile Money Dummy	0.121***	0.119***	0.130***	0.100***	0.101***			
	(0.0173)	(0.0174)	(0.0178)	(0.0185)	(0.0185)			
Negative Shock	0.188***	0.187***	0.183***	0.178***	0.178***			
	(0.0162)	(0.0162)	(0.0163)	(0.0163)	(0.0163)			
R-squared	0.071	0.072	0.069	0.082	0.082			
Panel C								
Use of Mobile Money Dummy	0.122***	0.119***	0.137***	0.104***	0.104***			
	(0.0246)	(0.0247)	(0.0250)	(0.0255)	(0.0256)			
Mobile Money × Negative Shock	-0.00136	-0.000530	-0.0111	-0.00593	-0.00626			
	(0.0307)	(0.0307)	(0.0304)	(0.0302)	(0.0302)			
Negative Shock	0.189***	0.188***	0.189***	0.182***	0.181***			
	(0.0234)	(0.0234)	(0.0234)	(0.0233)	(0.0233)			
R-squared	0.071	0.072	0.069	0.082	0.083			
Control Variables								
Mobile Phone Ownership	Yes	Yes	Yes	Yes	Yes			
Population Density & Night Lights		Yes	Yes	Yes	Yes			
Region (31 Regions)			Yes	Yes	Yes			
Demographic Characteristics				Yes	Yes			
Distance to Financial Institutions					Yes			
N	4,127	4,127	4,127	4,127	4,127			

Table 3. Estimation Results of the OLS Estimation Estimated Coefficients of the Mobile Money Use Dummy on Borrowing

Notes: Robust standard errors in parentheses. All the specifications include the income source dummy. For income source, there are nine categories. For the demographic characteristics, the education level, age, and gender of the head of the household and household size are included. *** p<0.01, ** p<0.05, * p<0.1.

estimation. Column (5) of Panel B of Table 5 shows that experiencing a negative shock increases the probability of borrowing⁴⁸⁰ by about 18.5 percentage points.

Panel B of Table 5 assumes that the effect of a negative shock is the same between mobile money users and non-users of mobile money. Panel C of Table 5 relaxes this assumption and introduces the interaction term of the negative shock dummy₄₀₅ and mobile money use dummy. For the instrumental variable of the interaction term, we use the negative shock dummy times

the distance to the areas covered by multiple mobile networks.

Panel C of Table 5 shows that for non-mobile money users, experiencing a negative shock increases the probability of bor-⁴⁹⁰ rowing by about 47 percentage points. However, since the estimated coefficient of the interaction term is -50 percentage points, the effect of a negative shock is almost zero for mobile money users. Since about 58 percent of the households in our dataset use mobile money, the average effect of a negative₄₉₅

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shock on the whole population is $0.47 - 0.58 \times 0.5 = 0.18$. This is close to the estimated coefficients of the negative shock dummy in Panel B of Table 5.

Similarly, the effect of the use of mobile money on borrowing is different for those who experience a negative shock and those who do not. For those who do not experience a negative shock, the use of mobile money increases the probability of borrowing by 20.5 percentage points, although its statistical precision is low. For those who experience a negative shock, the use of mobile money decreases the probability of borrowing by 50 percentage points. Since 59 percent of the households in our dataset experience a negative shock, the average effect of using mobile money on borrowing is $0.205 - 0.59 \times 0.5 = -0.09$, which is close to the estimated coefficients of the mobile money use dummy in Panel B of Table 5.

Panel C of Table 5 uses the interaction term to examine the different effects of a negative shock for users and non-users of

Endogenous Variable	Use of Mobile Money Dummy						
Panel A	(1)	(2)	(3)	(4)	(5)		
Distance from Network Area	-0.0153***	-0.0146***	-0.0130***	-0.0106***	-0.00909***		
	(0.00178)	(0.00178)	(0.00185)	(0.00180)	(0.00186)		
R-squared	0.226	0.235	0.294	0.353	0.356		
Kleibergen-Paap Rank Wald	73.93	67.56	49.22	34.23	24.01		
Panel B							
Distance from Network Area	-0.0154***	-0.0147***	-0.0129***	-0.0105***	-0.00900***		
	(0.00178)	(0.00178)	(0.00185)	(0.00180)	(0.00185)		
Negative Shock Dummy	0.0655***	0.0628***	0.0511***	0.0425***	0.0434***		
	(0.0144)	(0.0144)	(0.0143)	(0.0137)	(0.0137)		
R-squared	0.230	0.238	0.296	0.354	0.358		
Kleibergen-Paap Rank Wald	73.93	67.56	49.22	34.23	24.01		
Panel C							
Distance from Network Area	-0.0172***	-0.0166***	-0.0146***	-0.0120***	-0.0106***		
	(0.00261)	(0.00261)	(0.00260)	(0.00253)	(0.00257)		
Distance from Network Area ×	0.00315	0.00314	0.00291	0.00250	0.00276		
Negative Shock	(0.00349)	(0.00349)	(0.00345)	(0.00332)	(0.00332)		
Negative Shock	0.0706***	0.0679***	0.0558***	0.0466***	0.0478***		
	(0.0158)	(0.0157)	(0.0157)	(0.0151)	(0.0150)		
R-squared	0.230	0.238	0.296	0.354	0.358		
Kleibergen-Paap Rank Wald	25.24	24.35	20.57	15.23	10.83		
Control Variables							
Mobile Phone Ownership	Yes	Yes	Yes	Yes	Yes		
Population Density & Night Lights		Yes	Yes	Yes	Yes		
Region (31 Regions)			Yes	Yes	Yes		
Demographic Characteristics				Yes	Yes		
Distance to Financial Institutions					Yes		
N	4,127	4,127	4,127	4,127	4,127		

Table 4. First-Stage Estimation Results of the 2SLS Estimation

Notes: Robust standard errors in parentheses. Notes of Table 3 apply. ***p< 0.01, ** p<0.05, * p<0.1.

mobile money. For a robustness check, we examine the effect of a negative shock on mobile money users and non-mobile₅₁₅ money users graphically. More specifically, we divide the sample households into those that experienced a negative shock and those that did not. Then, using the shortest distance from the border of the area with multiple mobile networks, we make 40 bins, where the size of each bin is 0.5 km. For households that₅₂₀ did not experience a negative shock, we calculate the average probability of borrowing (red circle). Similarly, we calculate the average probability of borrowing for households that experience at least one negative shock in the same bin (blue square).

Figure 3(a) shows that for households that are likely to use mobile money (households whose distance is negative and large), the effect of a negative shock on borrowing is relatively₅₂₅ small. For households unlikely to use mobile money (distance

to the border is positive and large), the effect of negative shocks is relatively large.

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Figure 4 shows this exercise more concretely using regres-

sion analysis. First, we divide the main sample into 20 groups from -10 km to 10 km in increments of 1 km. Then, for each group, we regress the borrowing dummy on the negative shock dummy and a set of control variable. Next, we plot the estimated coefficient of the negative shock dummy on the vertical axis. In the third step, for each group, we calculate the average mobile money use rate and plot it on the horizontal axis. Figure 4 shows that as the average use rate of mobile money falls, the effect of a negative shock rises.

In summary, Table 5 shows that the effect of experiencing a negative shock on borrowing is almost equal to zero for mobile money users, while for non-users, it increases the probability of borrowing by 47 percentage points. Figure 3 and Figure 4 are consistent with those results. In the following subsections, we investigate why we observe this pattern of the effect of the use of mobile money and negative shocks on borrowing.

		5	5	0	
Dependent Variable		Bo	orrowing Dur	nmy	
	(1)	(2)	(3)	(4)	(5)
Panel A					
Use of Mobile Money Dummy	-0.167	-0.194	-0.0456	-0.0567	-0.0138
	(0.138)	(0.146)	(0.166)	(0.204)	(0.244)
R-squared	-0.029	-0.039	0.016	0.037	0.046
Kleibergen-Paap Rank Wald	73.93	67.56	49.22	34.23	24.01
Panel B					
Use of Mobile Money Dummy	-0.144	-0.167	-0.0568	-0.0744	-0.0573
	(0.133)	(0.140)	(0.164)	(0.202)	(0.243)
Negative Shock Dummy	0.205***	0.205***	0.192***	0.186***	0.185***
	(0.0186)	(0.0187)	(0.0185)	(0.0186)	(0.0196)
R-squared	0.018	0.010	0.044	0.062	0.066
Kleibergen-Paap Rank Wald	75.08	68.71	49.05	33.98	23.56
Panel C					
Use of Mobile Money Dummy	0.0968	0.0750	0.211	0.182	0.205
	(0.152)	(0.157)	(0.180)	(0.214)	(0.250)
Mobile Money × Negative Shock	-0.469**	-0.471**	-0.505***	-0.490***	-0.501***
	(0.195)	(0.196)	(0.189)	(0.187)	(0.189)
Negative Shock Dummy	0.472***	0.473***	0.480***	0.466***	0.470***
	(0.114)	(0.115)	(0.111)	(0.110)	(0.112)
R-squared	-0.049	-0.059	-0.025	-0.005	-0.002
Kleibergen-Paap Rank Wald	25.24	24.35	20.57	15.23	10.83
Control Variables					
Mobile Phone Ownership	Yes	Yes	Yes	Yes	Yes
Population Density & Night Lights		Yes	Yes	Yes	Yes
Region (31 Regions)			Yes	Yes	Yes
Demographic Characteristics				Yes	Yes
Distance to Financial Institutions					Yes
Ν	4,127	4,127	4,127	4,127	4,127

Table 5. Estimation Results of the 2SLS Estimation Estimated Coefficients of the Mobile Money Use Dummy on Borrowing

Notes: Robust standard errors in parentheses. Notes of Table 3 apply. *** p<0.01, ** p<0.05, * p<0.1.

4.2. Orthogonality of Negative Shocks to the Instrumental Variable

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One natural explanation of Panel C of Table 5 and Figure 3 is that a household that is far away from the areas covered by multiple mobile networks experiences different types of nega-550 tive shocks than a household located inside those areas. Table S2 of the Supplemental Information examines such a possibility by regressing the frequency of negative shocks on the distance from the area with multiple mobile networks. The regression results show that the frequency of negative shocks is almost equal555

to zero and statistically insignificant, suggesting that different negative shocks are unlikely to arise in different locations.

4.3. Effect on Remittances

Several mechanisms may explain the difference in borrowing patterns between non-user and users of mobile money. First, with the availability of mobile money, households can form mutual insurance networks easily and thus receive remittances when they experience a negative shock because the availability of mobile money lowers the cost of transferring remittances. Second, the use of mobile money increases the probability of receiving remittances regardless of experiencing a negative shock due to the altruism of relatives and friends. A large amount of past remittances allows households to have sufficient savings. Sufficient savings can reduce demand for borrowing when a household experiences a negative shock. The third channel is that a household can change from saving through less liquid savings (e.g., savings in livestock and in the church and com-



Figure 3: The Probability of Borrowing and Receiving Remittances for Households with and without a Negative Shock

(a) Probability of Borrowing and Distance

(b) Probability of Receiving Remittances and Distance

Notes: Using the shortest distance from the border of the areas covered by multiple mobile networks, we make 40 bins, where the size of each bin is 0.5 km. For each bin, we calculate the average probability of borrowing (a) and receiving remittances (b) for two types of households: those that experienced at least one negative shock (blue square) and those that did not (red circle). The size of the circles and squares is the sample size of each cell. In (a), the slopes of the two lines have the opposite signs, while in (b), the slopes of the two lines have the same signs and the two lines are parallel. This shows that in (a) when a household is likely to use mobile money (distance is negative and large), the difference between the two fitted lines becomes small, showing that the effect of a negative shock on the probability of borrowing is small. In (b), when a household is likely to use mobile money, the difference between the two fitted lines does not change, showing that the effect of a negative shock on the probability of borrowing is small. In (b), when a household is likely to use mobile money, the difference between the two fitted lines does not change, showing that the effect of a negative shock on the probability of receiving remittances does not change.

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Figure 4: The Differential Effect of Negative Shocks

across Households with a Different Probability



of Using Mobile Money

Notes: The sample is divided into 20 groups based on each household's distance to the areas covered by multiple mobile networks. For each group, the borrowing dummy is regressed on the negative shock dummy using OLS. The size of the estimated coefficient of the negative shock dummy is measured on the vertical axis. For each group, the average probability of using mobile money is calculated and measured on the horizontal axis. The size of each circle is the sample size of each group.

average mobile money use rate

munities) to saving in mobile money and banks.14

¹⁴The abovementioned channels are not mutually exclusive. It is difficult to identify which factor is the exact mechanism that generates the results in Table

To narrow the possible mechanisms that generate the results in Table 5, Figure 3(a), and Figure 4, we first examine in Table 6 whether the use of mobile money increases the probability and frequency of receiving remittances when a household experiences a negative shock. Table 8 shows the 2SLS estimation results. In Panel A, the dependent variable is the receiving remittances dummy, which is equal to one if a household received a remittance in the past 12 months and zero otherwise. In Panel B, the dependent variable is the frequency of receiving remittances in the past 12 months.

In Panel A, the estimated coefficients show that the use of mobile money increases the probability of receiving remittances by 75 percentage points. The estimated coefficient of experiencing a negative shock is small (12 percentage points) compared with the effect of the use of mobile money and statistically insignificant.

In addition, the estimated coefficient of the interaction term is small, negative, and statistically insignificant. This implies that when a household experiences a negative shock, the probability that a user of mobile money receives a remittance is lower than that of a non-user. Thus, the pattern of receiving remittances is unlikely to explain the pattern of borrowing.

In Panel B, the effect of the use of mobile money is large but the estimated coefficient of the negative shock and its interaction term are small and statistically insignificant. Thus, both Panel A and Panel B of Table 6 show that the effect of a negative shock on receiving remittances and the frequency of remittances are unlikely to depend on the use of mobile money.

⁵ and Figure 3.

	Dependent Variable						
	(1)	(2)	(3)	(4)	(5)		
Panel A	Receipt of Remittances Dummy						
Use of Mobile Money Dummy	0.698***	0.703***	0.689***	0.681***	0.752***		
	(0.126)	(0.130)	(0.148)	(0.176)	(0.209)		
Mobile Money × Negative Shock	-0.107	-0.104	-0.145	-0.158	-0.157		
	(0.160)	(0.160)	(0.159)	(0.157)	(0.160)		
Negative Shock	0.0958	0.0943	0.113	0.125	0.120		
	(0.0932)	(0.0934)	(0.0926)	(0.0921)	(0.0947)		
R-squared	0.261	0.260	0.247	0.255	0.243		
Kleibergen-Paap Rank Wald	25.24	24.35	20.57	15.23	10.83		

Table	6. The Effect	t of the Use of	Mobile Mone	y, Negative	Shocks, and	Its I	nteraction
on the Receipt a	and Frequenc	y of the Recei	pt of Remittan	ces (2SLS H	Estimation)		

Panel B	Frequency of the Receipt of Remittances						
Use of Mobile Money Dummy	52.67***	51.96***	50.63***	54.51**	43.25*		
	(15.19)	(15.42)	(18.09)	(22.08)	(26.05)		
Mobile Money × Negative Shock	5.217	5.031	1.230	0.339	-1.153		
	(19.60)	(19.55)	(19.42)	(19.61)	(19.25)		
Negative Shock	-5.337	-5.238	-3.202	-2.500	-1.020		
	(10.98)	(10.95)	(10.84)	(11.05)	(10.89)		
R-squared	-0.042	-0.038	-0.031	-0.036	0.004		
Kleibergen-Paap Rank Wald	25.24	24.35	20.57	15.23	10.83		
Control Variables							
Mobile Phone Ownership	Yes	Yes	Yes	Yes	Yes		
Population Density & Night Lights		Yes	Yes	Yes	Yes		
Region (31 Regions)			Yes	Yes	Yes		
Demographic Characteristics				Yes	Yes		
Distance to Financial Institutions					Yes		
Ν	4,127	4,127	4,127	4,127	4,127		

Notes: Robust standard errors in parentheses. Notes of Table 3 apply. Both Panel A and Panel B show the estimation results of 2SLS estimation when the dependent variable is the receipt of remittance dummy and the frequency of receiving remittances. *** p < 0.01, ** p < 0.05, * p < 0.1.

Figure 3(b) shows the reduced-form relationship between the distance from the border of the area with multiple mobile networks and average probability of receiving remittances. The red circles show the average probability of the receipt of remittances for households that did not experience negative shocks.⁶⁰⁵ The blue circles show the average probability for households that experienced negative shocks.

4.4. Effect on Saving and Saving Methods

Another possible channel through which a mobile money user does not need to increase borrowing when he or she experiences a negative shock is changing the saving portfolio to prepare for a future negative shock. As a result, when he or she experiences a negative shock, he or she does not need to borrow. To examine whether such a hypothesis is supported, we examine the probability of saving under each saving method. Since we are interested in the average effect of using mobile money on each saving method, we do not include the interaction term of the use of mobile money dummy and negative shock dummy. However, we include the negative shock dummy itself as a control variable.¹⁵

Panel A of Table 7 shows that the use of mobile money decreases the probability of saving in less liquid savings by 30 percentage points. We code the method of saving as less liq-

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¹⁵To save space, we report only the estimated coefficient of the use of mobile money dummy. However, the negative shock dummy is included as a control variable in all the specifications. In all the cases, the estimated coefficient of the negative shock dummy is small and statistically insignificant. In addition, we estimate the specifications where the interaction term of the negative shock dummy and use of mobile dummy are included. In all the specifications, the estimated coefficient of the interaction term is economically small and statistically insignificant. The estimation results are available from the author upon request.

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uid if a household saves in livestock or through the church and communities. Panel B of Table 8 shows that the use of mo-665 bile money does not change the probability of saving in cash. In Panel B, the estimated coefficient is less than 3 percentage points and statistically insignificant.

In contrast, Panels C and D of Table 7 show that the use of mobile money increases saving in a mobile money technology.⁶⁷⁰ More specifically, the use of mobile money increases the probability of saving in a mobile money account and saving in a saving group that uses mobile money as a form of collection by 60 and 22 percentage points, respectively. Panel E shows that the use of mobile money does not increase the probability of saving in a saving group that does not use mobile money for the collection of money from members.

Finally, Panel F shows the effect of the use of mobile money₆₇₅ on the probability of saving in at least one method. Columns

- (1) to (4) show that the estimated coefficients are stable, with the use of mobile money affecting the probability of saving in at least one method by 33–42 percentage points. In Column (5), the estimated coefficient becomes insignificant, although the size of the estimated coefficient is similar to that in Columns
- (1) to (4). In the robustness check, we find that although the estimated coefficients are similar, they are often statistically insignificant. For example, in Panel F of Table B4, the estimated coefficients are significant only for Columns (1) and (2). This suggests that we do not find strong evidence that the use of mo-
- ⁶³⁵ bile money increases the probability of saving in at least one asset.

4.5. Effect of Mobile Money on Livelihood

The final question is the extent to which the use of mobile money affects households' livelihood. Table 8 examines the⁶⁹⁰ effect of the use of mobile money on the probability of experiencing difficulty paying regular expenses. To examine the effect of the use of mobile money on those who experience a negative shock, we include the non-negative shock dummy instead of the negative shock dummy and its interaction with mo-⁶⁹⁵ bile money use. In Panel A, the estimated coefficient of the use of mobile money dummy, which measures the effect of the

- use of mobile money dufinity, which measures the effect of the use of mobile money for a household that experiences a negative shock, ranges from -0.5 to -0.68 (statistically significant). Panel A also shows that when a household does not experience⁷⁰⁰
- a negative shock, the probability of experiencing financial difficulty decreases by 23 percentage points. The estimated coefficient of the interaction term implies that the effect of a negative shock for a mobile money user is almost equal to zero (-0.23+0.28=0.05). To see the effect of experiencing a negative⁷⁰⁵
- shock on the difficulty in paying regular expenses for those who use mobile money, we examine whether the sum of the coefficient of the interaction term and non-negative shock dummy is equal to zero. The bottom row of Panel A shows the chi-square and its p-value. The calculated P-value implies that we can-710
 not reject the null hypothesis that the effect of experiencing a negative shock on financial difficulty for those who use mobile money is zero.

Panel B shows the estimates of the effect of the use of mobile

money and a non-negative shock without the interaction term. Without this term, the estimated coefficient of the use of mobile money is the average effect of such use. Panel B shows that the use of mobile money decreases the probability of experiencing financial difficulty by 49 percentage points. It also shows that experiencing a negative shock increases the difficulty paying regular expenses by 6 percentage points.

5. Robustness Checks

In Section S5 of SI, we conduct variety of robustness checks which include controlling district fixed effect, controlling income, controlling time distance to financial institution, controlling the pattern of mutual help of community of each respondent, using different subsample and checking the sensitivity of estimated coefficients by the inclusion of mobile phone ownership dummy. Our robustness checks show that the estimation results are quite robust.

6. Summary and Discussion

The findings of this study can be summarized as follows. First, we show that the use of mobile money decreases the effect of a negative shock on borrowing. For non-mobile money users, when they experience a negative shock, the probability of borrowing increases by about 50 percentage points, while the probability of borrowing does not increase for mobile money users. Second, we find that the frequency of negative shocks is not correlated with the distance from the border of mobile networks or use of mobile money. Third, we find that the use of mobile money affects the composition of saving methods. In particular, it decreases the probability of saving using less liquid saving methods such as saving through livestock, the church, and communities by 36 percentage points, while it increases saving in a mobile money account by 36 percentage points as well as in saving groups that adopt mobile money technology by 22 percentage points. Fourth, we show that the use of mobile money increases the probability of receiving remittances by 75 percentage points and that its effect is independent of experiencing a negative shock. This evidence suggests that the use of mobile money changes the saving portfolio, thereby allowing a household to prepare for negative shocks. Hence, a household that uses mobile money does not need to increase borrowing in the face of a negative shock, whereas a household that does not use mobile money needs to increase borrowing when such a shock occurs. Consistent with this interpretation, we find that experiencing a negative shock increases the difficulty paying regular expenses for non-users by 23 percentage points, while it does not affect the difficulty paying regular expenses for users.

Regarding the effect of mobile money on the economy, our analysis is consistent with previous analyses that show that mobile money affects many dimensions of economic activities. In particular, our results are consistent with previous studies that show that the use of mobile money mitigates negative shocks (Jack and Suri, 2014; Blumenstock et al., 2016; Riley, 2018).

	Dependent Variable				
	(1)	(2)	(3)	(4)	(5)
Panel A.		Les	s Liquid Savi	ng	
Use of Mobile Money Dummy	-0.240***	-0.250***	-0.334***	-0.351**	-0.361**
	(0.0866)	(0.0912)	(0.114)	(0.142)	(0.173)
Panel B.		S	aving in Cash	l	
Use of Mobile Money Dummy	-0.179	-0.193*	-0.0595	-0.0793	-0.00983
	(0.110)	(0.116)	(0.137)	(0.170)	(0.204)
Panel C.		Saving in N	Aobile Money	y Account	
Use of Mobile Money Dummy	0.640***	0.623***	0.724***	0.682***	0.600***
	(0.104)	(0.108)	(0.136)	(0.165)	(0.191)
Panel D.	Savi	ng in Saving	Groups with 1	MM Technol	logy
Use of Mobile Money Dummy	0.190***	0.196***	0.200***	0.214***	0.220**
	(0.0512)	(0.0537)	(0.0653)	(0.0827)	(0.102)
Panel E.	Saving	g in Saving G	roups withou	t MM Techn	ology
Use of Mobile Money Dummy	0.0361	0.0195	0.0213	0.0144	0.110
	(0.0931)	(0.0971)	(0.116)	(0.142)	(0.171)
Panel F.		Saving a	t least in one	method	
Use of Mobile Money Dummy	0.365***	0.334**	0.421***	0.346*	0.370
	(0.130)	(0.135)	(0.163)	(0.199)	(0.242)
Control Variables					
Negative Shock Dummy	Yes	Yes	Yes	Yes	Yes
Mobile Phone Ownership	Yes	Yes	Yes	Yes	Yes
Population Density & Night Lights		Yes	Yes	Yes	Yes
Region (31 Regions)			Yes	Yes	Yes
Demographic Characteristics				Yes	Yes
Distance to Financial Institutions					Yes
Kleibergen-Paap Rank Wald	75.08	68.71	49.05	33.98	23.56
Ν	4,127	4,127	4,127	4,127	4,127

Table 7. Second-Stage Estimation Results of the 2SLS Estimation Estimated Coefficients of the Mobile Money Use Dummy on Various Saving Methods

Notes: Robust standard errors in parentheses. Notes of Table 3 apply. All panels show the 2nd stage results of 2SLS estimation. *** p<0.01, ** p<0.05, * p<0.1.

⁷¹⁵ However, they differ slightly from those of studies that show that the use of mobile money works like insurance, as they high-⁷³⁰ light that a household receives remittances more when experiencing a negative shock. In contrast, our analysis indicates that the use of mobile money increases the receipt of remittances,
⁷²⁰ but its effect on the receipt of remittances is independent of negative shocks.

A natural question is why we have different results on the effect of the use of mobile money on the receipt of remittances for households with and without negative shocks. In Tanzania, mobile money was introduced in 2008 and our survey was conducted in 2017. Thus, a household that has been using mobile money in the intervening nine years could have saved sufficiently in liquid assets through increased remittances. Such a household does not need to decrease consumption in the presence of negative shocks. In addition, the negative shocks in our survey may be relatively small and the increased liquid savings through a change in the saving portfolio in previous years could offset the negative shock. Naito (2017) shows that the effects of the use of mobile money on the receipt of remittances in Zimbabwe are similar regardless of whether a household experiences a negative shock, which is consistent with our results. If this is so, the difference between the literature and our result indicates that the timing of the survey is critical. This should be explored in future research.

Regarding the effect of having a bank account on economic activity and welfare, our results are consistent with previous results that show that a bank account affects financial behav-

Dependent Variable	Financial Difficulty Paying Regular Expenses							
Variable	(1)	(2)	(3)	(4)	(5)			
Panel A.								
Use of Mobile Money Dummy	-0.495***	-0.501***	-0.638***	-0.678***	-0.629**			
	(0.155)	(0.160)	(0.189)	(0.230)	(0.265)			
Mobile Money \times No Negative Shock	0.258	0.255	0.265	0.290	0.284			
	(0.172)	(0.173)	(0.177)	(0.179)	(0.178)			
No Negative Shock	-0.209**	-0.208**	-0.215**	-0.231**	-0.225**			
	(0.0998)	(0.100)	(0.103)	(0.105)	(0.105)			
Kleibergen-Paap Rank Wald	25.24	24.35	20.57	15.23	10.83			
Joint F-test								
Testing Coef. of Mobile Money × No Negative Shock+ Coef. of No Negative Shock=0								
Chi-squared	0.419	0.387	0.362	0.539	0.557			
P-value	0.518	0.534	0.547	0.463	0.456			
Panel B								
Use of Mobile Money Dummy	-0.370***	-0.377***	-0.513***	-0.540***	-0.494**			
	(0.120)	(0.126)	(0.156)	(0.195)	(0.230)			
No Negative Shock	-0.0622***	-0.0628***	-0.0642***	-0.0660***	-0.0636***			
	(0.0167)	(0.0167)	(0.0174)	(0.0177)	(0.0184)			
Kleibergen-Paap Rank Wald	75.08	68.71	49.05	33.98	23.56			
Control Variables								
Mobile Phone Ownership	Yes	Yes	Yes	Yes	Yes			
Population Density & Night Lights		Yes	Yes	Yes	Yes			
Region (31 Regions)			Yes	Yes	Yes			
Demographic Characteristics				Yes	Yes			
Distance to Financial Institutions					Yes			
N	4,127	4,127	4,127	4,127	4,127			

Table 8. Second-Stage Estimation Results of the 2SLS Estimation Estimated Coefficients of the Mobile Money Use Dummy on Financial Difficulty

Notes: Robust standard errors in parentheses. Panel of the Join F-test tests the null hypothesis that the sum of the coefficient of the non-negative shock dummy and the interaction term of the mobile money usage dummy and non-negative shock dummy is equal to zero. The chi-squared value and its P-value are shown. *** p < 0.01, ** p < 0.05, * p < 0.1.

ior to a reasonable degree. For example, using randomized experiments, Dupas et al. (2018) find a large treatment effect on
 the treated, which is consistent with our finding. Our findings thus contribute to this literature by showing that mobile money changes saving portfolios and helps households absorb negative shocks through preparation.

7. Conclusion

Mobile money is becoming an important policy issue. The gov-760 ernments of developing countries recognize that mobile money transfers are an attractive tax base (Rukundo, 2017; Ndung'u, 2019) and financial regulators are planning to more strictly regulate the mobile money industry to balance the traditional bank-

⁷⁵⁵ ing sector and mobile money operators (Klein and Mayer, 2011;⁷⁶⁵

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Khiaonarong, 2014; Lal and Sachdev, 2015).

On the other hand, in poor countries, the lack of access to credit and lack of safe and liquid saving methods are often policy targets. Mobile money solves these issues to some degree. This implies that the efficiency cost of taxation on mobile money transactions and stricter regulations on the mobile money industry will not be low. Regulators of mobile money operators and tax planning authorities in developing countries therefore need to be careful when implementing tax and regulation policies on mobile money and the mobile money industry.

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The Effect of Mobile Money on Borrowing and Saving: Evidence from Tanzania

Hisahiro Naito Askar Ismailov Albert Benson Kimaro Supplemental Information

S1 Institutional Background in Tanzania

In 2008, the Bank of Tanzania issued letters of no objection to the partner banks of Vodacom's M-PESA and Zantel's Z-Pesa (Di Castri & Gidvani, 2014), which allowed Vodacom and Zantel to start mobile money services. Following this no objection letter, in the same year, Vodacom Tanzania introduced mobile money services through M-Pesa products and Tigo Mobile and Airtel introduced Tigo Pesa and Airtel Money in 2009, respectively. In 2010, Zantel introduced Ezy Pesa. By 2015, Vodacom had reached a market share of 54 percent with M-Pesa mobile money services followed by Tigo Pesa (29 percent), Airtel Money (13 percent), and Ezy Pesa (4 percent).

Regarding the content of the services of those products, the bilateral connections between mobile network operators and bank payment systems have enabled customers to transfer funds between bank accounts and mobile wallets in both directions. More specifically, mobile money users can save to their bank account in three ways. First, those with a smartphone can use mobile money applications (Tigo Pesa, MPESA, HaloPesa, TTCL Pesa) to send to or save money in bank accounts. Second, those with GSM cellular phones can use Unstructured Supplementary Services Data (USSD), which has the option to send to or save money in bank accounts. Third, mobile money users can visit their nearest mobile money agent to save money to their bank accounts. Similarly, mobile money users can withdraw money from their bank accounts.

Regarding saving, mobile money providers offer safe interest-bearing savings accounts, and these increased the proportion of Tanzanians who saved using mobile financial services by 20 percent from 2011 to 2014. The interest rates of those mobile money operators are generally above the average interest rates provided by banks. A mobile money savings account allows each customer to save up to 3 million TZS or 1,400 USD (World Bank, 2017b).

Regarding borrowing, although borrowing from mobile money operators has become feasible, its size remains small, as we show in the next section. Only 2.5 percent of households borrow from mobile money operators. Among those who borrow from any source, 90 percent borrow from the informal sector. This suggests that the direct effect of the use of mobile money on borrowing from mobile money operators is minor.

S2 Explanation of the Dataset

The FinScope Tanzania 2017 dataset was commissioned by the Financial Sector Deepening Trust in partnership with the Bank of Tanzania, Ministry of Finance and Planning, National Bureau of Statistics, Office of Chief Government Statistician Zanzibar, representatives of providers of financial services, and non-governmental organizations and other private sector players. The survey was conducted by Ipsos Tanzania under the technical advisory of Yakini Development Consulting. The Tanzania Population and Housing Census 2012 was used as a base sampling frame to achieve a representative individual-based sample for the population aged 16 years and older through the application of a three-stage stratified sampling approach.

In the first stage of the three-stage sampling, the enumeration areas were randomly sampled. In the second stage, from the sampled enumeration areas, 10 households were selected at random, and in the third stage, from the list of all adult household members in the sample, one adult household member was randomly selected to be interviewed. In our analysis, we restrict the sample to households where the head of the household was the respondent to the interview.

The education level of the heads of the households is classified into eight categories. The variables representing household income sources are classified into nine categories.

Population density is created using the dataset of the population count of Tanzania for 2015 provided by the Center for International Earth Science Information Network (Center for International Earth Science Information Network - CIESIN - Columbia University, 2016). This dataset is created from the detailed geographical information of the census dataset, and the resolution is 1 km. To calculate population density at each household location, we form a circle with a radius of 5 km and calculate the population density of each circle.

We use the night light luminosity data provided by the National Oceanic and Atmospheric Administration's National Geophysical Data Center (NOAA National Geophysical Data Center, 2019) following Henderson et al. (2012). To prevent endogeneity, namely, that mobile money affects economic activity and night light density, we use the night light luminosity data from 2007, the year before mobile money was introduced in Tanzania. The average built-up rate is created using the dataset provided by Wang et al. (2019), which was created using Landsat satellite imagery data. For both the night light luminosity data and the built-up rate data, we form a circle with a 5 km radius at the location of each household and calculate night light luminosity and the built-up rate.

S3 Relationship between the Distance to the Areas with Multiple Mobile Networks and Use of Mobile Money After Controlling for the Effect of the Control Variables

Figure S1 shows the relationship between each household's shortest distance to the areas covered by multiple mobile networks and the mobile money usage rate after controlling for the effect of the control variables. On the horizontal axis, we measure the residual from regressing each household's shortest distance to the areas covered by multiple mobile network accessibility on the control variables. On the vertical axis, we measure the residual from regressing the mobile money usage dummy on those control variables.





Notes: The horizontal axis is the residual of the regression regressing the distance on all the covariates. The vertical axis is the residual of the regression regressing the mobile use dummy on all the covariates. The size of the bin is 0.5 km. The reference vertical lines are shown at the point where the distance is equal to -10 km or 10 km. The above graph shows that when the distance is within [-10,10], the relationship between the distance and average mobile money use rate is almost on the same line. The estimated coefficient of the slope of the fitted line is -0.011 and the robust standard error is 0.00039. R^2 =0.52. For the estimation of the fitted line above, all the observations within [-20,20] are used.

S4 Orthogonality of a Negative Shock to the Distance from the Areas with Multiple Mobile Networks

One natural question from Figure 3 and Panel C of Table 5 is whether a household that is far away from the areas covered by multiple mobile networks experiences different types of negative shocks than a household located inside those areas. To examine whether such a case is plausible, we estimate the effect of the distance from the areas covered by multiple networks on the frequency of negative shocks. If the nature of a negative shock differs by location, its frequency is also likely to be different. For this purpose, in Table 6, we regress the negative shock dummy on the distance from the areas covered by multiple mobile networks with several control variables using OLS. The estimated coefficients are economically and statistically insignificant. This shows that when the distance to the areas covered by multiple mobile networks is 10 km away, the probability of experiencing a negative shock falls only by 2.1 percentage points (P-value=0.3). Thus, the frequency of experiencing a negative shock is similar in households with different locations, suggesting that the criticism that the nature of negative shocks is different at different locations is not justified.

Dependent Variable	Negative Shock Dummy						
	(1)	(2)	(3)	(4)	(5)		
Distance from Network Area	0.00174	0.00192	-0.000753	-0.00100	-0.00214		
	(0.00195)	(0.00196)	(0.00202)	(0.00204)	(0.00211)		
R-squared	0.108	0.109	0.154	0.162	0.163		
Control Variables							
Mobile Phone Ownership	Yes	Yes	Yes	Yes	Yes		
Population Density & Night Light Lumin	nosity	Yes	Yes	Yes	Yes		
Region (31 Regions)			Yes	Yes	Yes		
Demographic Characteristics				Yes	Yes		
Distance to Financial Institutions					Yes		
N	4,127	4,127	4,127	4,127	4,127		

Table S1. Orthogonality of Negative Shocks: The Effect of Distance on Negative Shocks (OLS)

Notes: Robust standard error in parentheses. Notes of Table 3 apply.

S5 Robustness Checks

S5.1 Controlling for the District Fixed Effect

In our estimation, we included 30 region dummies in addition to the population density and average night light luminosity of the area in which a household is located. The idea of including population density and average night light luminosity is to control for the difference in the economic activity of areas. One might argue, however, that controlling for the difference in economic activity using the region fixed effect, population density, and average night light luminosity is insufficient.

In this robustness check, we include 170 district dummies to control for the difference in the economic activity of areas. Tables B1–B5 show the first- and second-stage results when we include these district dummies as control variables in addition to the other control variables. The estimated coefficients and their standard errors are similar to those in Section 5. The only difference is that we use Kleibergen–Paap Rank Wald statistics to test the strength of the first stage of the 2SLS estimation. When we include all the control variables and 170 district dummies, the Kleibergen–Paap Rank Wald statistics become 9.1, which is slightly smaller than the threshold value of 10. This is likely due to the inclusion of so many control variables. However, none of the estimated coefficients or standard errors change substantially compared with those with a smaller set of control variables and 170 district dummies. This suggests that even when controlling for the district fixed effect, our results are robust.

including District Duninities (171 Districts) as Control Variables					
Endogenous Variable		Use of Mo	obile Money	v Dummy	
	(1)	(2)	(3)	(4)	(5)
Distance from Network Area	-0.0153***	-0.0146***	-0.0112***	-0.00961***	-0.00929***
	(0.00178)	(0.00178)	(0.00219)	(0.00212)	(0.00217)
R-squared	0.226	0.235	0.333	0.384	0.387
Kleibergen-Paap Rank Wald	73.93	67.56	25.92	20.54	18.29
Control Variables					
Mobile Phone Ownership	Yes	Yes	Yes	Yes	Yes
Population Density & Night Light		Yes	Yes	Yes	Yes
Districts (171 Districts)			Yes	Yes	Yes
Demographic Characteristics				Yes	Yes
Distance to Financial Institutions					Yes
N	4,127	4,127	4,127	4,127	4,127

Table B1. First-Stage Estimation Results of 2SLS : Including District Dummies (171 Districts) as Control Variables

Notes: Robust standard errors in parentheses. Notes in Table 3 apply. *** p<0.01, ** p<0.05, * p<0.1.

Table B2. The Estimation Results of 2SLS
Estimated Coefficients of Mobile Money Use Dummy on Borrowing:

Including District Dummies (171 Districts) as Control Variables

Dependent variable	Borrowing Dummy					
	(1)	(2)	(3)	(4)	(5)	
Panel A						
Use of Mobile Money Dummy	-0.167	-0.194	-0.169	-0.172	-0.0865	
	(0.138)	(0.146)	(0.230)	(0.263)	(0.276)	
R-squared	-0.029	-0.039	-0.028	0.003	0.032	
Kleibergen-Paap Rank Wald	73.93	67.56	25.92	20.54	18.29	
Panel B						
Use of Mobile Money Dummy	-0.144	-0.167	-0.152	-0.160	-0.112	
	(0.133)	(0.140)	(0.222)	(0.255)	(0.272)	
Negative shock dummy	0.205***	0.205***	0.201***	0.194***	0.190***	
	(0.0186)	(0.0187)	(0.0204)	(0.0200)	(0.0205)	
R-squared	0.018	0.010	0.014	0.039	0.055	
Kleibergen-Paap Rank Wald	75.08	68.71	26.21	20.66	18.11	
Panel C						
Use of Mobile Money Dummy	0.0968	0.0750	0.241	0.216	0.294	
	(0.152)	(0.157)	(0.230)	(0.266)	(0.282)	
Mobie Money × Negative Shock	-0.469**	-0.471**	-0.643***	-0.613***	-0.627***	
	(0.195)	(0.196)	(0.198)	(0.194)	(0.194)	
Negative Shock	0.472***	0.473***	0.567***	0.543***	0.547***	
	(0.114)	(0.115)	(0.118)	(0.115)	(0.115)	
R-squared	-0.049	-0.059	-0.080	-0.048	-0.031	
Kleibergen-Paap Rank Wald	25.24	24.35	12.83	10.24	9.107	
Control Variables						
Mobile Phone Ownership	Yes	Yes	Yes	Yes	Yes	
Population Density & Night Light		Yes	Yes	Yes	Yes	
Districts (171 Districts)			Yes	Yes	Yes	
Demographic Characteristics				Yes	Yes	
Distance to Financial Institutions					Yes	
N	4,127	4,127	4,127	4,127	4,127	

Notes: Robust standard errors in parentheses. Notes in Table 3 apply. *** p<0.01, ** p<0.05, * p<0.1.

Panel A					
Dependent variable		Receipt o	f Remittanc	e Dummy	
	(1)	(2)	(3)	(4)	(5)
Use of Mobile Money Dummy	0.698***	0.703***	0.744***	0.761***	0.843***
	(0.126)	(0.130)	(0.186)	(0.215)	(0.233)
Mobie Money × Negative Shock	-0.107	-0.104	-0.0328	-0.0565	-0.0579
	(0.160)	(0.160)	(0.165)	(0.163)	(0.168)
Negative Shock	0.0958	0.0943	0.0429	0.0600	0.0557
	(0.0932)	(0.0934)	(0.0979)	(0.0964)	(0.0997)
Control Variables					
Mobile Phone Ownership	Yes	Yes	Yes	Yes	Yes
Population Density & Night Light		Yes	Yes	Yes	Yes
Districts (171 Districts)			Yes	Yes	Yes
Demographic Characteristics				Yes	Yes
Distance to Financial Institutions					Yes
R-squared	0.261	0.260	0.211	0.218	0.188
Kleibergen-Paap Rank Wald	25.24	24.35	12.83	10.24	9.107
N	4,127	4,127	4,127	4,127	4,127

Table B3. The Second Stage Estimation Results of 2SLS Estimated Coefficients of Mobile Money Use, Negative Shock and Their Interaction on Receipt of Remittance : Including District Dummies (171 Districts) as Control Variables

Notes: Robust standard errors in parentheses. Notes of Table 3 apply. *** p<0.01, ** p<0.05, * p<0.1.

	Dependent variable						
	(1)	(2)	(3)	(4)	(5)		
Panel A.							
		Les	s Liquid Sav	ving			
Use of Mobile Money Dummy	-0.240***	-0.250***	-0.419**	-0.443**	-0.454**		
	(0.0866)	(0.0912)	(0.164)	(0.191)	(0.206)		
Panel B.							
		S	aving in Cas	sh			
Use of Mobile Money Dummy	-0.179	-0.193*	-0.0554	-0.0625	-0.0633		
	(0.110)	(0.116)	(0.182)	(0.213)	(0.226)		
Panel C.							
	Saving in Mobile Money Account						
Use of Mobile Money Dummy	0.640***	0.623***	0.676***	0.640***	0.592***		
	(0.104)	(0.108)	(0.170)	(0.195)	(0.204)		
Panel D.							
	Saving in Saving Groups with MM Technology						
Use of Mobile Money Dummy	0.190***	0.196***	0.226***	0.234**	0.229**		
	(0.0512)	(0.0537)	(0.0854)	(0.101)	(0.109)		
Panel E.							
	Saving	in Saving G	roups witho	ut MM Tecł	nnology		
Use of Mobile Money Dummy	0.0361	0.0195	0.0450	0.0336	0.141		
	(0.0931)	(0.0971)	(0.149)	(0.171)	(0.185)		
Panel F.							
		Saving a	t least in one	e method			
Use of Mobile Money Dummy	0.365***	0.334**	0.329	0.265	0.213		
	(0.130)	(0.135)	(0.212)	(0.243)	(0.260)		
Control Variables							
Negative Shock Dummy	Yes	Yes	Yes	Yes	Yes		
Mobile Phone Ownership	Yes	Yes	Yes	Yes	Yes		
Population Density & Night Light		Yes	Yes	Yes	Yes		
Districts (171 Districts)			Yes	Yes	Yes		
Demographic Characteristics				Yes	Yes		
Distance to Financial Institutions					Yes		
Kleibergen-Paap Rank Wald	75.08	68.71	26.21	20.66	18.11		
N	4,127	4,127	4,127	4,127	4,127		

Table B4. The Second Stage Estimation Results of 2SLS
Estimated Coefficients of Mobile Money Use Dummy on Varioius Saving Methods

Notes: Robust standard errors in parentheses. Notes of Table 3 apply. *** p<0.01, ** p<0.05, * p<0.1.

Dependent variable	Financial Difficulty to Pay Regular Expenses					
Variable	(1)	(2)	(3)	(4)	(5)	
Panel A.						
Use of Mobile Money Dummy	-0.495***	-0.501***	-0.772***	-0.815***	-0.756**	
	(0.155)	(0.160)	(0.250)	(0.288)	(0.299)	
Mobie Money × No Negative Shock	0.258	0.255	0.331*	0.354*	0.355*	
	(0.172)	(0.173)	(0.187)	(0.188)	(0.186)	
No Negative Shock	-0.209**	-0.208**	-0.257**	-0.271**	-0.269**	
	(0.0998)	(0.100)	(0.111)	(0.112)	(0.110)	
Panel B						
Use of Mobile Money Dummy	-0.370***	-0.377***	-0.643***	-0.678***	-0.631**	
	(0.120)	(0.126)	(0.219)	(0.258)	(0.273)	
Negative Shock Dummy	-0.0622***	-0.0628***	-0.0683***	-0.0694***	-0.0665***	
	(0.0167)	(0.0167)	(0.0196)	(0.0197)	(0.0199)	
Control Variables						
Mobile Phone Ownership	Yes	Yes	Yes	Yes	Yes	
Population Density& Night Light		Yes	Yes	Yes	Yes	
Districts (171 Districts)			Yes	Yes	Yes	
Demographic Characteristics				Yes	Yes	
Distance to Financial Institutions					Yes	
N	4,127	4,127	4,127	4,127	4,127	

Table B5. The Second Stage Estimation Results of 2SLS Estimated Coefficients of Mobile Money Use Dummy on Financial Difficulty

Notes: Robust standard errors in parentheses. *** p<0.01, ** p<0.05, * p<0.1.

S5.2 Endogeneity of Mobile Phone Ownership

In equation (1), we include the mobile phone ownership dummy as a control variable in x_i . Although the inclusion of this dummy follows the literature (Jack & Suri, 2014; Munyegera & Matsumoto, 2016), it could bias the estimate of β_1 because mobile phone ownership is the outcome variable and controlling for it introduces bias when estimating the causal effect (Angrist & Pischke, 2008). To observe how this occurs, assume that mobile phone ownership is a negative function of our instrumental variable, distance to the areas covered by multiple mobile networks, and a positive function of unobserved characteristics z_{1i} . Assume that z_{1i} is a variable such as unobserved income and familiarity with technology, which is positively correlated with financial activity. When the distance decreases, the probability of using mobile money increases. However, it also positively affects the probability of mobile phone ownership. Thus, a decrease in the instrumental variable (distance) while controlling for mobile phone ownership implies that z_{1i} must decrease and that financial behavior decreases because of the fall in z_{1i} . Thus, the 2SLS estimation while controlling for mobile phone ownership (without the instrumental variable of mobile phone ownership) will downward bias the estimate of β_1 , even if we were to use the instrumental variable for mobile money use. On the other hand, if we were to exclude mobile phone ownership from the 2SLS estimation as a control variable in x_i , the coefficient of the mobile money use dummy would capture not only the effect of mobile money use but also the effect of mobile phone ownership since the instrumental variable (mobile network coverage dummy) is also correlated with mobile phone ownership.¹ To address this problem, we run the 2SLS estimation without the mobile phone ownership dummy as one of the control variables and examine how the estimated coefficient of the use of mobile money is sensitive to the inclusion of the mobile phone ownership dummy. Column (1) in Tables C1–C5 shows that the estimated coefficient of mobile money use in the 2SLS estimation does not change without the mobile phone ownership dummy. This implies that the bias induced by including the mobile phone ownership dummy is unlikely to be serious.²

¹One way to solve this problem is to find another instrumental variable correlated with mobile phone ownership but not with financial behavior. However, finding another instrument is difficult.

²Another possible reason behind the similarity between the 2SLS estimates of β_1 with and without the mobile phone ownership dummy is that z_{1i} is actually negatively correlated with financial behavior. The assumption of a positive correlation between z_{1i} and financial behavior is not testable since we

S5.3 Controlling for Income

In Section 5, we included the negative shock dummy to examine the different effects of the use of mobile money. In that analysis, we did not include income as a control variable for two reasons. First, income is the outcome variable if a household that receives remittances through mobile money invested in productive assets and grew its income. Including the outcome variable would thus cause the same problem as including the mobile phone ownership dummy, as discussed in the above subsection. Second, information on income includes information on the negative shock. Thus, the estimated coefficient of the negative shock dummy while controlling for income would bias the estimated coefficients of the negative shock dummy downward.

On the other hand, one might argue that the instrumental variable is correlated with income, and thus not including income in the control variables might bias our estimates. In this case, the effect of the use of mobile money could include the effect of income, and the estimated coefficient would be upwardly biased.

Column (2) in Tables C1–C5 shows the estimated coefficients when we control for income. We find that controlling for the effect of income does not affect the estimated coefficient. This suggests that the bias caused by excluding income from the control variables is not serious.

S5.4 Controlling for Time Distance to Financial Institutions

In Section 4, we included as a control variable the physical distance to several financial institutions such as commercial banks, community banks, and microfinance institutions. Such time distance depends on the ownership of transportation equipment (e.g., bicycle, motorcycle, and car), which is the outcome variable. A household that receives a substantial amount of remittances might purchase a motorcycle. Owing to this endogeneity, we use the physical distance as a control variable. To examine the sensitivity of our analysis by controlling for the time distance, we re-run the regression

cannot observe z_{1i} . However, we can still check whether the observable variables that affect mobile phone ownership positively are correlated with financial behavior following Altonji et al. (2005). When we regress saving or borrowing and mobile phone ownership on the education of respondents and the wage earner dummy, we find that those variables are positively correlated with both mobile phone ownership and financial behavior (saving and borrowing).

by controlling for the time distance instead of the physical distance. To do so, we include the ownership of transportation equipment interacted with the physical distance as the control variables. Column (3) in Tables C1–C5 show the estimation results when transportation equipment and the interaction term with physical distance are included as control variables. We find that the estimated coefficients and standard errors are similar to those in Section 4.

S5.5 Using Different Subsamples

In Section 5, we used households whose distance to the areas covered by multiple mobile networks is less than or equal to 10 km because of the clear first-stage relationship and relatively large sample of this group. One might ask whether our estimates are sensitive to sample selection. In Column (4) of each table in Section S4.2, we use, as the sample, the households whose distance to the areas covered by multiple mobile networks is less than or equal to 7.5 km. The estimated coefficients and standard errors are similar to those obtained in Section 5. In Column (5), we use, as the sample, the households whose distance to the areas covered by multiple mobile networks is less than or equal to 15 km. Again, our estimated coefficients are similar to those obtained in Section 5. This suggests that as long as we choose the distance to the areas covered by multiple mobile networks as small as possible, the households selected are similar and our estimated coefficients change little.

Endogenous Variable	Use of Mobile Money Dummy					
	(1)	(2)	(3)	(4)	(5)	
Distance from Network Area	-0.00929***	-0.00900***	-0.00912***	-0.00896***	-0.00885***	
	(0.00217)	(0.00185)	(0.00186)	(0.00212)	(0.00158)	
R-squared	0.387	0.361	0.356	0.356	0.362	
Kleibergen-Paap Rank Wald	18.29	23.62	25.92	17.82	31.41	
Specifcation						
Not Control Mobile Phone	Vac					
Ownership	ies					
Control Income		Yes				
Transportation equipment			Yes			
Distance ≤7.5km				Yes		
Distance ≤15km					Yes	
N	4,127	4,127	4,127	3,867	4,236	

Table C1. First-Stage Estimation Results of 2SLS

Notes: Robust standard errors in parentheses. Column (1)-(5) use the specificaiotn of column (5) in Table 4 except the specification described above. Column (1) in the above table include all control variables in Table 4 except mobile phone owership dummy. Coloum (2) include all control variable in column (5) of Table 4 and income as control variables. Column (3) in the above table includes the tranportation equipment (bicycle, motorcycle and car) ownership dummy and their interaction with the physicial distance to financial instituions in addition to all control variables used in column (5) of Table 4. Column (4) in the above table uses as the sample the housheolds whose shortest distance to the areas with multiple mobile network areas is less than or equal to 7.5km. Column (5) uses as the sample the households whose shortest distance to the areas with multiple mobile networks is less than or equal to 15 km. *** p<0.01, ** p<0.05, * p<0.1.

Dependent variable		Bor	rowing Dur	nmy	
	(1)	(2)	(3)	(4)	(5)
Panel A					
Use of Mobile Money Dummy	-0.0865	0.00216	-0.0460	-0.181	0.0138
	(0.276)	(0.246)	(0.245)	(0.290)	(0.214)
R-squared	0.032	0.051	0.040	0.000	0.052
Kleibergen-Paap Rank Wald	18.29	23.62	23.94	17.82	31.41
Panel B					
Use of Mobile Money Dummy	-0.112	-0.0417	-0.0744	-0.213	-0.00508
	(0.272)	(0.245)	(0.202)	(0.289)	(0.212)
Negative shock dummy	0.190***	0.183***	0.186***	0.192***	0.181***
	(0.0205)	(0.0198)	(0.0186)	(0.0218)	(0.0185)
R-squared	0.055	0.071	0.062	0.019	0.077
Kleibergen-Paap Rank Wald	18.11	23.14	33.98	17.58	31.14
Panel C					
Use of Mobile Money Dummy	0.294	0.222	0.170	0.0276	0.224
	(0.282)	(0.254)	(0.251)	(0.306)	(0.237)
Mobie Money × Negative Shock	-0.627***	-0.510***	-0.508***	-0.409*	-0.350**
	(0.194)	(0.188)	(0.191)	(0.240)	(0.162)
Negative Shock	0.547***	0.474***	0.476***	0.422***	0.376***
	(0.115)	(0.111)	(0.113)	(0.139)	(0.0932)
R-squared	-0.031	0.000	-0.015	-0.025	0.049
Kleibergen-Paap Rank Wald	9.107	10.66	10.62	8.683	15.64
Specifications					
Not Control Mobile Phone	Voc				
Ownership	165				
Control Income		Yes			
Transportation equipment			Yes		
Distance ≤7.5km				Yes	
Distance ≤15km					Yes
N	4,127	4,127	4,127	3,867	4,236

Table C2. The Estimation Results of 2SLS Estimated Coefficients of Mobile Money Use Dummy on Borrowing

Notes: Robust standard errors in parentheses. This table is the robustness check of column (5) of Table 5 in section 5. Notes in Table C1 apply. *** p<0.01, ** p<0.05, * p<0.1.

Panel A							
Dependent variable		Receipt of Remittance Dummy					
	(1)	(2)	(3)	(4)	(5)		
Use of Mobile Money Dummy	0.843***	0.746***	0.744***	0.705***	0.918***		
	(0.233)	(0.211)	(0.186)	(0.259)	(0.204)		
Mobie Money × Negative Shock	-0.0579	-0.150	-0.0328	0.0645	-0.178		
	(0.168)	(0.160)	(0.165)	(0.203)	(0.141)		
Negative Shock	0.0557	0.117	0.0429	-0.00503	0.128		
	(0.0997)	(0.0944)	(0.0979)	(0.117)	(0.0809)		
Control Variables							
Not Control Mobile Phone Ownership	Yes						
Control Income		Yes					
Transportation equipment			Yes				
$ \text{Distance} \le 7.5 \text{km}$				Yes			
Distance ≤15km					Yes		
R-squared	0.188	0.244	0.244	0.217	0.193		
Kleibergen-Paap Rank Wald	9.107	10.66	10.62	8.683	15.64		
N	4,127	4,127	4,127	3,867	4,236		

Table C3. The Second Stage Estimation Results of 2SLS stimated Coefficients of Mobile Money Use, Negative Shock and Their Interaction on Receipt of Remittance

Notes: Robust standard errors in parentheses. This table is the robustness check of column (5) of Table 7 in section 5. Notes in Table C1 apply. *** p<0.01, ** p<0.05, * p<0.1.

	5	5		0				
	Dependent variable							
	(1)	(2)	(3)	(4)	(5)			
Panel A.								
	Less Liquid Saving							
Use of Mobile Money Dummy	-0.454**	-0.359**	-0.396**	-0.377*	-0.315**			
	(0.206)	(0.175)	(0.175)	(0.196)	(0.149)			
Panel B.								
		S	aving in Cas	sh				
Use of Mobile Money Dummy	-0.0633	-0.0145	-0.0475	-0.0130	-0.0937			
	(0.226)	(0.207)	(0.204)	(0.240)	(0.180)			
Panel C.								
		Saving in I	Mobile Mon	ey Account				
Use of Mobile Money Dummy	0.592***	0.604***	0.618***	0.661***	0.485***			
	(0.204)	(0.193)	(0.192)	(0.227)	(0.153)			
Panel D.								
	Saving in Saving Groups with MM Technology							
Use of Mobile Money Dummy	0.229**	0.214**	0.220**	0.208*	0.132			
	(0.109)	(0.102)	(0.102)	(0.118)	(0.0845)			
Panel E.								
	Saving	in Saving G	roups witho	out MM Tech	nnology			
Use of Mobile Money Dummy	0.141	0.0982	0.0792	0.0997	0.184			
	(0.185)	(0.173)	(0.171)	(0.197)	(0.145)			
Panel F.								
		Saving a	t least in one	e method				
Use of Mobile Money Dummy	0.213	0.355	0.326	0.276	0.195			
	(0.260)	(0.243)	(0.240)	(0.280)	(0.209)			
Control Variables								
Negative Shock Dummy	Yes	Yes	Yes	Yes	Yes			
Not Control Mobile Phone Ownership	Yes							
Control Income		Yes						
Transportation equipment			Yes					
$ \text{Distance} \le 7.5 \text{km}$				Yes				
Distance ≤15km					Yes			
Kleibergen-Paap Rank Wald	75.08	68.71	26.21	18.11	20.66			
Ν	4,127	4,127	4,127	3,867	4,236			

Table C4. The Second Stage Estimation Results of 2SLS
Estimated Coefficients of Mobile Money Use Dummy on Varioius Saving Methods

Notes: Robust standard errors in parentheses. This table is the robustness check of column (5) of Table 8 in section 5. Notes in Table C1 apply. *** p<0.01, ** p<0.05, * p<0.1.

Dependent variable	Financial Difficulty to Pay Regular Expenses				
Variable	(1)	(2)	(3)	(4)	(5)
Panel A.					
Use of Mobile Money Dummy	-0.756**	-0.617**	-0.627**	-0.595**	-0.371*
	(0.299)	(0.266)	(0.266)	(0.288)	(0.202)
Mobie Money × No Negative Shock	0.355*	0.278	0.278	0.373*	0.106
	(0.186)	(0.176)	(0.178)	(0.214)	(0.145)
No Negative Shock	-0.269**	-0.222**	-0.221**	-0.273**	-0.115
	(0.110)	(0.104)	(0.105)	(0.123)	(0.0829)
Panel B					
Use of Mobile Money Dummy	-0.631**	-0.483**	-0.489**	-0.441*	-0.335*
	(0.273)	(0.232)	(0.229)	(0.259)	(0.192)
Negative Shock Dummy	-0.0665***	-0.0631***	-0.0619***	-0.0629***	-0.0554***
	(0.0199)	(0.0186)	(0.0182)	(0.0195)	(0.0167)
Control Variables					
Not Control Mobile Phone Ownership	Yes				
Control Income		Yes			
Transportation equipment			Yes		
Distance ≤ 7.5km				Yes	
Distance ≤15km					Yes
N	4,127	4,127	4,127	3,867	4,236

Table C5. The Second Stage Estimation Results of 2SLS Estimated Coefficients of Mobile Money Use Dummy on Financial Difficulty

Notes: Robust standard errors in parentheses. This table is the robustness check of column (5) of Table 9 in section 5. Notes in Table C1 apply. *** p<0.01, ** p<0.05, * p<0.1.

S5.6 Controlling for Social Networks and Community

Recently, several studies have pointed out the importance of social networks when adopting mobile money (Okello Candiya Bongomin et al., 2018; Okello Candiya Bongomin & Munene, 2021). Given such studies, one might have another concern for our estimation results: the shortest distance to the border of the areas covered by multiple mobile networks might be correlated with some of the characteristics of communities. More specifically, communities in which people have a strong tendency to help each other might be correlated with the shortest distance to the border of the areas with multiple mobile networks. If so, our 2SLS estimates measure not only the effect of the use of mobile money but also the effect of such communities. To examine such a possibility, we first construct a variable that measures the degree to which people in communities help each other. Then, we include this constructed index as an additional control variable in the regression.³ Table D1 in Appendix D shows our 2SLS estimation results when we include the community index as an additional control variable. The estimated coefficient of the interaction term of the use of mobile money and adverse shock dummy changes from 0.50 to 0.49 when we include the community index. Thus, the estimated coefficient of the interaction term of the negative shock and mobile money dummy is virtually the same, even when controlling for the tendency of each community to help its members. Thus, it is improbable that the effect of community characteristics drives our results.

³The questionnaire of the FinScope dataset asked for agree/disagree responses to the following three statements: "You have people in the community that you can turn to for help if you need to"; "People in your community have a strong sense of involvement in the community"; and "People in your community rely on each other for support." We count the number of agrees for each respondent and standardize it so that the mean becomes zero and the standard deviation becomes one. We use this standardized value as the control variable.

Dependent variable	Borrowing Dummy				
	(1)	(2)	(3)	(4)	(5)
Use of mobile money dummy	0.0898	0.0680	0.211	0.184	0.209
	(0.152)	(0.157)	(0.180)	(0.214)	(0.249)
Mobile money × negative shock	-0.455**	-0.457**	-0.488***	-0.477**	-0.487***
	(0.194)	(0.195)	(0.187)	(0.186)	(0.187)
Negative shock	0.465***	0.466***	0.469***	0.458***	0.462***
	(0.114)	(0.115)	(0.110)	(0.109)	(0.111)
Community mutual help	0.0265***	0.0269***	0.0268***	0.0215**	0.0212**
	(0.00857)	(0.00867)	(0.00884)	(0.00836)	(0.00860)
R-squared	-0.043	-0.052	-0.015	0.003	0.006
Kleibergen-Paap Rank Wald	25.63	24.72	21.19	15.53	11.05
Control variables					
Mobile phone ownership	Yes	Yes	Yes	Yes	Yes
Population density and night light		Yes	Yes	Yes	Yes
Region (31 regions)			Yes	Yes	Yes
Demographic characteristics				Yes	Yes
Distance to financial institutions					Yes
N	4,127	4,127	4,127	4,127	4,127

Table D1. Estimation Results of the 2SLS Estimation Estimated Coefficients of the Mobile Money Use Dummy on Borrowing by Including Community Mutual Help Index as an Additional Control Variable

Notes: Robust standard errors in parentheses. Notes in Table 3 apply. Community Mutal Help Index is a variable that measures the degree in which the community in which each respondent reside help each other. This variable is constructed so that the mean of this variable is zero and its standard deviation is one. *** p<0.01, ** p<0.05, * p<0.1.

S5.7 Effect of the Use of Mobile Money on the Payment Method

Although this study focuses on financial behavior, mobile money can affect the payment method used. For example, using a field experiment, Aker et al. (2016) analyze the effect of utilizing mobile money as the payment method of the welfare system on consumption behavior. In Table E1, we examine whether the use of mobile money increases its use as a payment method for a type of good or service. We find that mobile money is increasingly being used as a payment method for food and utilities.

Estimated Coefficients of the Os		ine wione y	Dunning 0.		iobiic	
Money as a Payment Method for Different type of Goods and Services						
	(1)	(2)	(3)	(4)	(5)	
		For	For			
Category	For	School	Medical	For	For	
	Food	Fee	Bill	Rent	Utility	
Mobile money	0.271*	-0.0156	-0.00441	0.0489	0.270**	
Dummy	(0.145)	(0.0544)	(0.00450)	(0.0379)	(0.134)	
R-squared	0.162	0.011	-0.005	-0.059	0.133	
Kleibergen-Paap Rank Wald	24.01	24.01	24.01	24.01	24.01	
Control variables						
Mobile phone ownership	Yes	Yes	Yes	Yes	Yes	
Population density and night light	Yes	Yes	Yes	Yes	Yes	
Region (31 regions)	Yes	Yes	Yes	Yes	Yes	
Demographic characteristics	Yes	Yes	Yes	Yes	Yes	
Distance to financial institutions	Yes	Yes	Yes	Yes	Yes	
N	4,127	4,127	4,127	4,127	4,127	

 Table E1. Estimation Results of the 2SLS Estimation

 Estimated Coefficients of the Use of Mobile Money Dummy on Using Mobile

 Marco Description

Notes: Robust standard errors in parentheses. Notes in Table 3 apply. For each column, the dependent variable is the use of mobile money as a payment method for the category of goods or services shown under the category raw. For example, in column (1), the depedent variable is the use of mobile money dummy as a payment method for food. *** p<0.01, ** p<0.05, * p<0.1.

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